

GUIDANCE FOR MUSEUMS AND ART GALLERIES

Overview

To ensure the safety of attendees and staff, re-opening of museums and art galleries will follow public health guidance from Alberta Health. This document should be used to support operators in reducing the risk of transmission of COVID-19. Museums and art galleries should also follow the [Workplace Guidance for Business Owners](#).

Admissions will be monitored to ensure occupancy levels allow for appropriate physical distancing, changes will be made on how these facilities are cleaned, and how attendees explore these spaces will need to be adapted.

COVID-19 Risk Mitigation

Physical Distancing	<ul style="list-style-type: none">• To ensure physical distancing requirements (2 metres), entry into venues, including lines, should be regulated.• Organizations should post external and internal signs indicating distancing and hygiene protocols.• Organizations should maintain a single point of entry, and regulate entry into venues to prevent congestion.• Gallery entrances should be staffed to ensure appropriate visitor numbers are not exceeded.• At visitor contact points, Plexiglass shields should be considered.• Floor decals can be used to establishing distancing protocols.• Elevator use protocols should be established to ensure distancing requirements can be met.• Facility and gallery capacity limits should be established to enable distancing protocols. Leading practice is 10 square metres per person.• Facilities and galleries should establish one-way flow patterns where possible.• Public programming or tours should not occur if distancing and gathering restrictions cannot be maintained.• Instead of shared headsets or live guides, facilities should adjust to allow for self-guided tours or app-based self-guided tours.• Areas should be monitored to ensure adherence to distancing and hygiene protocols.• Outdoor space should be used to allow for physical distancing.
Facility	<ul style="list-style-type: none">• Staff and patrons must stay home if ill.• If patrons show any COVID-19 symptoms, do not allow entry.• Public access should be limited to one point of entry, with designated “in” and “out” doors if possible.• Staff access should be limited to one point of entry, separate from public entry if possible.• High-touch displays must remain closed.• Washrooms should have frequent sanitization regimes.• Hand sanitizer containing at least 60% alcohol should be available at facility entrances and exits and throughout the venue.• Both staff and patrons may wear non-medical masks.• Visitor amenities, like ATMs, vending machines and equipment rentals, should be re-considered if they cannot be adequately sanitized.• Facility rental programs should be suspended if they cannot adhere to distancing and gathering restrictions.• A response plan should be in place in case a patron or staff member develops COVID-19 symptoms while at the venue.

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Attendance	<ul style="list-style-type: none">• The leading practice of timed admission ticketing should be implemented where possible.• Online admission ticketing should be used where possible.• Cashless or no-contact payment should be used to the greatest extent possible.
Retail	<ul style="list-style-type: none">• Retail businesses within venues, such as shops or food services, must also adhere to industry-specific requirements for their operations.

